

Protection Information Management **PIM**

Strategic Framework 2020-2021

1. Vision of the Protection Information Management (PIM) Initiative

We will continue to refine, consolidate and disseminate a conceptual framework for PIM to be used to achieve evidence-informed, quality protection outcomes for affected people in displacement situations.

We will know the PIM Initiative has been successful when:

- Colleagues, including protection clusters / working groups and area of responsibility (AoR) colleagues, use the components of the PIM Framework when identifying their information needs, undertaking analysis, setting strategy, and designing and implementing responses in support of protection outcomes;
- There is greater confidence, enhanced dialogue, and strengthened collaboration within and across sectors, disciplines, and organisations;
- There is more quality analysis and sharing of relevant data and information in support of protection outcomes, and this is done in a safe, responsible, purposeful, and timely manner; and
- The components of the PIM Framework are collectively owned and used by an active, multi-disciplinary community that adapts the PIM Framework to serve its needs in support of protection outcomes, and shares experiences and recommendations, including best practices in protection information management.

2. Results of Previous PIM Strategic Frameworks

With the support of the broader community of PIM stakeholders (colleagues from the UN, NGOs, and others) working on PIM, together we have achieved:

Results: 2016 – 2017

- **Conceptual Framework:** Principles, standards, and guidance developed and shared ([click here](#)).
- **Capacity-Building and Learning:** Materials for competency development and training on PIM developed and disseminated ([click here](#)).
- **Community of Practice:** Platform for regular exchange and learning between PIM users established and maintained via the **PIM Website** and PIM Exchange Space (hosted by the GPC site, [click here](#)), in addition to the integration and adaptation of PIM into global work streams such as the Grand Bargain and in support of Results-Based Protection (InterAction), among others.
- **Tools and Advice:** Materials and guidance on how to use the PIM Framework and resources developed and disseminated ([click here](#)).

Results: 2018 – 2019

- **Guidance and Advice on PIM:** Key resources developed on **protection monitoring** and **data sharing**. Core guidance documents on PIM translated into Arabic, French, and Spanish, and available on the PIM Website ([click here](#)), in addition to the integration of PIM into other global work streams (including the 3rd edition of the Professional Standards for Protection Work [2018], Chapter 6, 'Managing Data and Information for Protection Outcomes').
- **PIM Capacity, Competencies, Learning, and Sustainability:** Over 875 colleagues globally have been trained in DRC-led PIM Initiative trainings to date (410 trained directly in PIM Initiative trainings, with the remainder by PIM ToT-trained trainers). An additional 800-1,000 UNHCR, DRC, and other colleagues have been trained globally either fully on PIM or as part of customized trainings by UNHCR and DRC. PIM training resources updated and disseminated in English and French, including as e-learning ([click here](#)).
- **PIM Community of Practice:** PIM briefings, workshops, podcasts, and webinars developed and disseminated, including on the practical application of PIM in the field.

3. — PIM Strategic Framework 2020-2021 — Objectives and Priorities

Building upon the achievements of and results from previous PIM Strategic Frameworks and **at the request of the PIM community**, we will continue to work on the following strategic priorities in 2020 and 2021:

- **Maintaining and Strengthening a PIM Community of Practice:** The PIM Community of Practice will be further developed, reinforced, and monitored through the following activities:
 - Maintain platforms for exchange (including through the PIM Website, newsletter, webinars, and podcasts) and expand the PIM Community of Practice through links with GPC, including the protection clusters, sub-clusters, and AoR communities of practice and other platforms;
 - Provide PIM inputs and contributions to ongoing data initiatives such as OCHA data and IM activities, the UNSG High Level Panel on internal displacement, the Expert Group on Refugee and IDP Statistics, among others;
 - Identify, document, and facilitate the sharing of best practices on PIM, both in the context of PIM trainings as well as from the larger PIM community;
 - Identify and integrate PIM practices and components into ongoing partner institutionalization processes and upon request, provide support on how to integrate and apply the PIM Framework, its components, and materials into sectors or institutions; and
 - Conduct briefings and outreach, including bilaterals with PIM collaborators, as requested and needed.
- **Developing and Applying Guidance and Advice on the PIM Framework and its Components:** Guidance on PIM components will be further developed, disseminated, and applied, and advice on how to apply and use the PIM Framework and its components will be shared through the following activities:
 - Develop guidance on ‘PIM for Managers’ across disciplines and organizations, including specifically for protection cluster and AoR coordinators and co-coordinators (in collaboration with the GPC);
 - Collate and create guidance on specific PIM Categories, e.g. build on earlier work on Protection Monitoring (2019) and Communicating with(in) Communities (2018);
 - Develop PIM conceptual elements in support of continuous analysis for protection outcomes;
 - Support development of Protection Analysis guidance, in partnership with IRC, DRC, the GPC, and the global AoRs and feed into the Results-Based Protection program (InterAction);
 - Support the GPC, AoRs, and protection teams with PIM-specific guidance on adoption and use of the PIM Framework; and
 - Convene thematic workshop(s) and explore how the PIM Framework may be applied or adapted to support evidence-informed protection decision-making for AGD issues and/or in situations of mixed flows.
- **Fostering PIM Capacity and Competencies, Learning, and Sustainability:** Materials for training and competency (skills, knowledge, and attitudes) on PIM will continue to be maintained, disseminated, and used by multiple actors and platforms through the following activities:
 - Deliver PIM learning events upon request alongside a targeted Training-of-Trainers approach;
 - Coordinate and ensure ongoing coaching and support to PIM trainers at regional and local levels in the tailoring of PIM trainings;
 - Document and share good practices, lessons learned, and creative learning tools developed by the PIM champions and include **in PIM Inspiration Catalogue** and on the PIM Website;
 - Build upon and learn from other global initiatives such as Results-Based Protection and the IRC/ DRC protection analysis project (among others) and incorporate into PIM training materials and guidance;
 - Support the integration of PIM training modules into GPC training packages and resources; and
 - Translate PIM learning materials and key PIM products into Spanish.

4. — Working with the PIM Initiative:

For additional information please see the PIM Website ([pim.guide](#)).