

**Protection  
Information  
Management**

**Strategic  
Framework  
2018-2019**

# Protection Information Management – PIM

## Strategic Framework 2018 – 2019

### 1. **Vision of the Protection Information Management (PIM) Initiative**

We will develop, consolidate, and disseminate a conceptual framework for protection information management, to be used to achieve evidence-informed quality protection outcomes for affected people in displacement situations.

We will know the PIM Initiative has been successful when:

- Colleagues use the PIM Framework (PIM Principles, Process, Matrix) and its components when identifying and articulating their PIM needs and responses;
- There is greater confidence, enhanced dialogue and collaboration among protection and IM colleagues;
- There is more quality sharing of data, information and analysis, and this is done in a safe, responsible, purposeful, and timely manner;
- The PIM products are collectively owned and used by an active, multi-disciplinary community that continues to refine and adapt them to serve their needs, all the while sharing experiences and recommendations, including best practices in the delivery of protection information management.

### 2. **Results of the Protection Information Management Strategic Framework 2016 – 2017**

With the support of the broader community of PIM stakeholders (colleagues from the UN, NGOs, and others) working on PIM, we have achieved many of the goals set out in our **Strategic Framework for Protection Information Management for 2016-2017**, which were:

- **Conceptual framework:** Principles, standards, and guidance are developed and shared ([click here](#)).
- **Capacity-building and learning:** Materials for training and skills development on PIM are disseminated ([click here](#)).
- **Community of practice:** A platform for regular exchanges and learning between PIM users is maintained (partially met with the [PIM Website](#) and the forthcoming PIM 'channel' on the Global Protection Cluster Community of Practice site ([click here](#))).
- **Tools and advice:** Tools and advice on how to use the PIM Framework and supporting concepts are developed and disseminated ([click here](#)).

### 3. **PIM Strategic Framework Priorities and Activities for 2018-2019**

Building upon the achievements of and results from the PIM Strategic Framework 2016-2017, and at the request of the PIM community, we will continue to work on the following strategic priorities in 2018 and 2019:

1. **Strengthening and Maintaining a PIM Community of Practice:** A community of practice by way of platform(s) and avenues for interaction, regular exchanges, documentation of best practices, and learning between PIM champions, users and partners is rolled out and maintained. The PIM community of practice will be further developed, strengthened, and monitored, including through feedback and review of needs and priorities through the following activities:

- 1.1. Maintain PIM Website, Newsletter, Factsheet and Info Videos.
  - 1.2. Establish, activate, and support the maintenance of the GPC PIM Community of Practice.
  - 1.3. Launch and maintain the PIM Community of Practice (outside of the GPC) - sharing examples on how colleagues are using the PIM Framework and its components, clarifications on the relationships between the categories, etc.
  - 1.4. Conduct briefings and outreach, including bi-laterals with PIM collaborators, as requested and needed.
  - 1.5. Provide PIM inputs and contributions to ongoing initiatives such as the revision of the IASC Operationalisation of IM Guidance, the Grand Bargain Needs Assessment work streams, and the work of OCHA and HDX, among many others.
- 2. Developing and Applying Guidance and Advice on the PIM Framework and its components:** Guidance on PIM components (incl. on data-sharing, and on how PIM supports protection analysis) is further developed, disseminated and applied, and advice on how to apply and use the PIM Framework and its components in organisations / institutions and other clusters / sectors is shared through the following activities:
- 2.1. Continue to advance the work of the GPC Task Team on PIM and Analysis, which is developing content on how PIM supports the protection analysis process.
  - 2.2. Develop and explore the PIM and Protection Analysis project in partnership with InterAction and IARAN (ACF), applying key elements of PIM for continuous protection analysis for protection outcomes.
  - 2.3. Consolidate the PIM Analytical Framework / 'Assessing the Information Landscape' from the PIM Trainings (an analytical framework incorporating the PIM Process, Principles & Matrix).
  - 2.4. Collate / create guidance on PIM Categories, e.g. Protection Needs Assessments and Protection Monitoring.
  - 2.5. Promote and support application of the PIM Conceptual Framework into other clusters and sectors.
  - 2.6. As requested, the PIM team will discuss with relevant PIM actors how to support integration of the PIM Conceptual Framework, its components and materials into their institutions.
- 3. Fostering PIM Capacity and Competencies, Learning and Sustainability:** Materials for training and competency (skills, knowledge & attitudes) development on PIM are updated and revised, disseminated, and used through multiple platforms (incl. the GPC PIM Community of Practice and the growing network of PIM champions,) through the following activities:
- 3.1. Conduct PIM training courses and webinars for field protection cluster / working group colleagues, using the PIM Training Resource Pack in order to build a pool of people skilled to facilitate PIM work in the field.
  - 3.2. Through a Training-of-Trainers (TOT) approach, support the dissemination and standardized use of the PIM Training Resource Pack through PIM learning events conducted by ToT-trained humanitarian practitioners.
  - 3.3. As requested, the PIM team will discuss with relevant PIM actors how to support use and integration of PIM materials into their institutions.
  - 3.4. Develop PIM plug-in modules and e-learning for other protection and IM training courses.
  - 3.5. Translate the PIM training package to French.
  - 3.6. Embed PIM and support the development of key standards and policies by members of the PIM community, to promote sustainability.

## **4.** Working with the PIM Initiative

For additional information on collaborating with colleagues working on the PIM Initiative, please see the PIM Website ([pim.guide](https://pim.guide)), where you may find an overview of work streams, including how to contact task team leads.